

FREQUENTLY ASKED QUESTIONS

1. Why is CFMOTO conducting this recall?

We are conducting this recall to keep our customers safe and prevent injuries by performing a warranty repair Free of Charge.

2. How can I tell if my is affected by the recall?

If you own a 2020 CFMOTO ZFORCE 950 Sport, please contact you dealer.

3. How can I take advantage of the recall?

Please contact an authorized CFMOTO dealer at your earliest convenience to have them perform a warranty repair Free of Charge. While talking with your dealer, discuss their schedule, and how long they will need to keep your vehicle to complete the repair.

4. What is the problem with my ZFORCE 950?

CFMOTO, in cooperation with the U.S. Consumer Product Safety Commission is voluntarily recalling the 2020 ZFORCE 950 Sport vehicles, due to an issue with the fuel line connector. The fuel line connector may not be fully seated on the fuel injector which can cause a fuel leak and result in hot engine components igniting the fuel.

5. My ZFORCE 950 appears to be operating okay. Can I continue to use it?

No. Even though your 2020 ZFORCE 950 Sport appears to be safe, we are asking all customers to immediately stop using the product and participate in the recall by contacting a CFMOTO dealer at your earliest convenience to have them perform a warranty repair Free of Charge.